



## Volunteer Agreement

The Sandcastle Trust is committed to providing our valued volunteers with the best possible experience.

As a volunteer with The Sandcastle Trust you can expect:

- to be involved with a charity that is committed to providing some fun and respite to families affected by a rare genetic condition, helping them to build positive, family memories
- to be the local face of the charity; endorsing our aims, objectives and reputation
- a supportive environment that ensures a positive experience for you as a volunteer
- to be given guidance and support in developing your volunteering role with us
- to be given the opportunity to volunteer with regional events and fundraising activities
- reimbursement of any reasonable out-of-pocket expenses incurred
- equal opportunities and a commitment from us to diversity in all areas of our work
- any problems or complaints to be investigated quickly and resolved fairly
- a commitment to providing a safe and healthy environment for all volunteers at all opportunities possible
- recognition for your efforts and successes – celebrating achievements and rewarding loyalty and dedication.

Our expectations of volunteers:

- to enjoy helping / supporting the work of The Sandcastle Trust
- to support The Sandcastle Trust in working towards its mission and vision
- to maintain and uphold the reputation and good name of the charity
- to treat any affected families that you may come into contact with during the course of your volunteer role with compassion, patience and respect
- to listen to, and work cooperatively with trustees and other volunteers – treating all with courtesy and respect
- to take reasonable care of their own health & safety and that of others who may be affected by their acts or omissions
- to support the charity's equal opportunities and diversity policy – helping to promote this to all our supporters
- to provide us with feedback on how we can improve your volunteering experience with the charity
- to inform us if your commitment to us, for any reason, can no longer continue
- to ensure appropriate levels of confidentiality and data protection are upheld throughout your time volunteering with The Sandcastle Trust.

This agreement is in honour only and is not intended to be a legally binding contract of employment

Any questions? We're on the web - [www.sandcastletrust.org](http://www.sandcastletrust.org)

[info@sandcastletrust.org](mailto:info@sandcastletrust.org)



@SandcastleTrust



@sandcastletrust



@sandcastletrust