



Terms & Conditions

- To be eligible to receive a grant the applicant family must meet The Sandcastle Trust's Eligibility Criteria (attached to the application form and available on The Sandcastle Trust's website).
- All the information provided in the application form must be accurate and not misleading. The Sandcastle Trust will take all necessary steps to re-coup funds expended and losses as a result of dishonest applications.
- Applicants should provide copies of all supporting documentation requested in the application form. Applications cannot be processed without this supporting documentation. Please do not send original documents as these cannot be returned.
- The applicant must advise The Sandcastle Trust of any changes in circumstance that may affect the application – for example, any changes in the condition of the person with the rare genetic condition, care arrangements, earned income or living arrangements including the death of the person with the rare genetic condition or a child becoming subject of a care order. The applicant must notify The Sandcastle Trust of such changes as soon as they occur, whether they occur before or after the date of their application.
- The Sandcastle Trust may request that further information is provided in order to make a decision on an application. Failure to provide this additional information within a reasonable period will result in an application being declined and a full new application will be required.
- It is the responsibility of the applicant to take medical advice where appropriate, as to the suitability of the activity and the capacity (whether physical, mental or otherwise) of the person with the rare genetic condition to take part in it, all activities involved in it and all matters associated with it (such as, for example any travelling and accommodation which may be involved). The Sandcastle Trust is not qualified and will not provide advice in this regard.
- Any grant awarded should be used specifically for the purpose agreed between the applicant and The Sandcastle Trust during the application process and which will be detailed in the award letter that the applicant will receive if their application is successful. The Sandcastle Trust will take all necessary steps to re-coup funds expended and losses incurred as a result of dishonest applications.
- In accepting a grant the applicant agrees that they will comply with any specific terms and conditions that The Sandcastle Trust notifies them of in relation to the grant award.
- Any grant awarded by The Sandcastle Trust cannot be used in conjunction with an award from another charity or organisation.
- The Sandcastle Trust does not act as a travel company or tour operator. Families are advised to purchase suitable travel insurance for their break to cover all eventualities.

- Support from The Sandcastle Trust is discretionary and subject to available funding. There is no entitlement to a grant and all cases are assessed on an individual basis.

- Under the terms of the Data Protection Act and the Data Protection Directive the information you provide in the course of your application will be treated in a secure and confidential manner. By making this application you consent to you and your family's personal information being processed in accordance with The Sandcastle Trust's Data Protection Statement (available on request or to view on The Sandcastle Trust's website).

